



Deposits and Withdrawals Policy

Deposits and Withdrawals Policy
of IMS MARKETS LTD (the "Company")

1. Deposits

- a. Deposits will be accepted by bank wire transfers, credit cards or by using alternative payment systems ("APMs") as these are indicated on the Company's website as updated from time to time.
- b. The Company will not accept third party or anonymous payments of funds in the Client Account.
- c. The client accepts that the Funds shall be deposited in his/her trading account only if the Company is satisfied that the sender of the Funds is the Client. If the Company is not satisfied as to the above, then the Company has the right to reject the Funds and return them to the remitter deducting any transfer fees or other charges incurred by the Company, using the same transfer method as the one through which it originally received the Funds.
- d. Minimum deposit amount for the Classic Account is \$250.

2. Withdrawals

The Company will proceed with withdrawals of Client funds upon the receipt of an application for withdrawal made via the Client's account. The Company will process the Client's request to withdraw funds **on the same day** that the request to withdraw funds was made, **or the next working day** if the Client's request is received outside of normal trading hours.

All withdrawal requests are processed by our Back Office Department within one (1) working day, however the time required for the funds to be transferred will depend on the payment method used.

Bank Transfers are typically processed by us within one (1) working day, however, it takes about 3-5 working days for the funds to be credited to your account.

Credit/Debit card withdrawals are also normally processed by us within one (1) working day but ten (10) working days are required for the funds to be credited to your account.

All other payment methods are usually processed by us in one (1) working day.

The Client accepts that withdrawal of any part of the funds shall be concluded using the same transfer method as the one which the Company originally received the funds from net of any transfer fees or charges applicable.

The Company reserves the right to decline a withdrawal request of the Client asking for a specific transfer method and the Company has the right to suggest an alternative.

Upon the Company receiving an instruction from the Client to withdraw funds from the Client's account, if the following requirements are met:

1. the withdrawal instruction includes all necessary information (including but not limited to:

Account No. Name, Amount, Currency);

2. At the moment of payment, the Client's Free Margin exceeds the amount specified in the withdrawal instruction including all payment charges.

The Company will not process withdrawals to any other third party or anonymous account.

The Company has the right, during the withdrawal process, to request any additional information related to the requested payment method. The Client understands and accepts that under such circumstances there may be a delay in processing the request.

In case you would like to cancel your withdrawal request you can do so via sending an e-mail to: backoffice@imsmarkets.com.